

How to Use Visual Alert for BLF Pickup on Htek IP Phones



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Enable Visual alert:

(1) Login the webpage, Setting->Features->Call Pickup:

(2) Select the "Enable" in the Visual Alert for BLF Pickup field. Fill in the Direct Call Pickup Code field.

		logo
E l-Itek	Home Account Network Function Key	ys Setting Directory Management
Preference	E Forward:	3 NOTE
Features	+ Do Not Disturb	Forward.
BLF Settings	# HotLine	This function can transfer the
Date&Time	+ Transfer Settings	number.
Tones	- Call Pickup	Target
	Call Pickup Mode FAC •	Destination number you want to
SMIS	Direct Call Pickup Disable •	forward.
Action URL	Direct Call Pickup Code **	On Code:
Softkey Layout	Group Call Pickup Disable 🔻	The code that will be sent to the PE
TROSO	Group Call Pickup Code	(server) when the phone is switche
TROUS	Visual Alert for BLF Pickup Enable	
SIP	Audio Alert for BLF Pickup Disable	Off Code:
	🔠 Call Park	The code that will be sent to the PE (server) when the phone is switche off
	+ Phone Lock	
	🗈 Call Waiting	
	Alert Ring	
	🗄 Auto Redial	
	Callback	

(3) Click the "Saveset" button to save the change.

Configure the BLF key:

(1) Login the webpage, Function keys->Line key or Memory key

(2) Select the desired type: BLF; Enter the extension number in the Value field; Enter the pickup code in the Extension field:

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							logout
Htek		Home Acco	ount N	letwork	Function	Keys Setting Dire	ctory Management
Line Key Programmable	Line La BLF list	bel Length De MODE Ma	fault nually	 Line Page line key 	e Indicator y as cancel	Disable ▼ Disable ▼	NOTE
EXP KEY	Line	Туре	Mode	Value	Label	Account Extension	
	Key1	Line 🔻	Default v			Auto 🔻	
	Key2	Line •	Default •			Auto 🔻	
	Key3	Line 🔻	Default v			Auto 🔻	
	Key4	Line •	Default ▼			Auto 🔻	
	Key5	BLF •	Default •	9002		Account 1 🔻 **	
	Key6	BLF •	Default •	9001		Account 1 🔻	
	Key7	BLF •	Default •	9004		Account 1 🔻 **	
	Key8	N/A 🔻	Default v]		Account 1 🔻	
	Key9	N/A 🔻	Default •			Account 1 🔻	
	Key10	N/A 🔻	Default •			Account 1 🔻	
	Key11	N/A 🔻	Default •			Account 1 🔻	
	Key12	N/A 🔻	Default •			Account 1 🔻	
	Key13	N/A 🔻	Default •			Account 1 🔻	
	Key14	N/A •	Default •			Account 1 🔻	
	Key15	N/A 🔻	Default •			Account 1 🔻	
		· · · · ·		1	1		

Using the visual alert function:

When the phone is on idle status:

1. Only one monitored extension has a incoming call:

1) If the "9002" extension has a incoming call, then the phone's BLF key's LED will flash red.

2) And at the same time, the phone's LCD will pop-up prompts as shown in the figure below:



3) Then you can press the "PickUP" softkey to answer the "9002" extension's incoming call

4) If you don't want to pickup this call ,you can press the "Cancel" softkey.

2. Multiple monitored extensions have incoming call:

1) If "9002" and "9004" have incoming calls , The phone's BLF keys's LED will flash red.

2) And at the same time, the phone's LCD will pop-up prompts as shown in the figure below:

11-02-2018 03:32:08	
9003 Number:9004	å 9002
@1/2	2)9001
	å 9004
2/2	
Cancel	PickUP

3) You can press the \land or \lor key to select the desired pickup number.

4) If you don't want to pickup this call ,you can press the "Cancel" softkey.

When the phone is on talking status:

- 1. Only one BLF key' LED flash red when the phone is on talking status:
 - 1) You can press the (> or <) key to switch the visual alert interface.
 - 2) The phone's LCD will pop-up prompts as shown in the figure below:

📣 Talking				
\$ 9003	Number:0002		å 9002	
	@1/1		å 9001	
			å 9004	
Cancel			PickUP	

3) Then you can press the "PickUP" softkey to answer the "9002" extension's

incoming call

4) If you don't want to pickup this call ,you can press the "Cancel" softkey and continue to before call.

- 2. Multiple memory keys' LED flash red when the phone is on talking status:
 - 1) You can press the > or < key to switch the visual alert interface.

2) The Phone's LCD will pop-up prompts as shown in the figure below:

📣 Talking					
\$ 9003	Numberiooo	å 9002			
	Number.9002	2 @1/2	۵)9001 🔊		
			å 9004		
	Number:9004	4 2/2			
Cancel			PickUP		

3) You can press the \land or \lor key to select the desired pickup number.

4) If you don't want to pickup this call, you can press the "Cancel" softkey and continue to before call.

Note:

'@' means current choosed item of the visual alert.